



March 14, 2001

AEP CUSTOMERS NOW RECEIVE ADDITIONAL BILLING DETAIL

Beginning with February bills, AEP customers are receiving more detailed information about their electricity usage and charges. The charge for service now is unbundled. This means that charges are itemized for the services provided: distribution, transmission and generation (supply). Detail for the customer charge and transition charge also is shown.

Bills also now provide two other pieces of information: the Service Delivery Identifier (SDI) number and one year of kilowatt-hour usage history.

A sample unbundled bill, with the location of various important and new pieces of information highlighted, appears on these pages.

AMERICAN ELECTRIC POWER
P.O. BOX 24401
CANTON, OH 44701-4401
109-999-999-9-9 CYC 21 34

Total Amount Due . . . \$XX,XXX.XX
Due Date Mar 05 **A**

Make Check Payable To:
109-999-999-9-9 CYC 21
AMERICAN ELECTRIC POWER
P.O. BOX 24404
CANTON OHIO 44701-4404

OHIO BUSINESS
123 ANY ADDRESS
AEP CITY, OH 99999-9999

0000106930000106930100000000001099999999901021402021111708

Amount Enclosed XXXX **B**
Please tear on dotted line and return top portion with your payment

SERVICE AT:
OHIO BUSINESS
123 ANY ADDRESS
AEP CITY, OH 99999-9999 **C**

Questions About Bill or Service, Call: 1-800-672-2231

Account Number 109-999-999-9-9
Billing Date XX/XX/XX
Page 1 of 2

PREVIOUS CHARGES	Account Balance	Amount Due
Total Amount Due at Last Billing	\$ XX,XXX.XX	
Payment 01/10/01 - Thank You	XX,XXX.XX CR	
Previous Balance	\$ XXX.XX	\$ XXX.XX

CURRENT AEP CHARGES **E**

02108 Tariff 348 - LARGE GENERAL SERVICE

Service Delivery Identifier Number - 1234-5678-9012-3456-7 **F**

Generation Services supplied by Ohio Power Co.	\$ XX,XXX.XX G	
Transmission Services supplied by Ohio Power Co.	\$ X,XXX.XX H	
Distribution Services supplied by Ohio Power Co.	\$ X,XXX.XX I	
Customer Charge	\$ XXX.XX J	
Transition Charge	XXX.XX K	
Current Electric Charges	\$ XX,XXX.XX	\$ XX,XXX.XX

Total Amount Due . . . \$XX,XXX.XX
Due Date Mar 05 **A**

- A.** Amount you pay and due date.
- B.** Bill stub to be returned to AEP with your payment.
- C.** Customer information--your name, service address, account number, billing date and a telephone number for questions about AEP billing charges or service, or to report an outage. For customers who have switched to another electric supplier, two telephone numbers will be displayed, and the supplier and contact information will be listed on the Messages section of the bill.
- D.** Previous charges--your payments and any other activity on your account since the last bill.
- E.** Current AEP Charges--current itemized billing information.
- F.** Service Delivery Identifier (SDI) for each point of delivery.
- G.** Generation charges--for services associated with the production of electricity.*
- H.** Transmission charges--for moving high voltage electricity from a generation facility to local distribution lines.*
- I.** Distribution charges--for delivery of electricity to your business from the transmission lines.*
- J.** Customer charge--covers costs associated with such activities as reading your meter and rendering the bill.*
- K.** Transition charge--consists of costs that have always been a part of your electric bill; will be eliminated no later than December 31, 2007, for Ohio Power customers and no later than December 31, 2008, for Columbus Southern Power customers.*

*These items have always been a part of your bill but have been included in the bundled amount due.

Customers who have switched electric suppliers will see charges for generation and transmission services in a section detailing energy charges.





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<p>MESSAGES: P</p> <p>AEP now furnishes Commercial and Industrial payment histories to credit reporting agencies.</p>																																																																											

L. Usage--shows meter reading dates and meter readings.

M. Metered usage--shows total number of kilowatthours used during this period.

N. Shows kilowatthour usage for the past 12 months.

O. Adjusted usage--shows metered usage as well as various billing provisions, such as contract capacity, that are applied to result in billing usage. If the contract capacity field is populated, or if the account is a general service-large (GS-4) or area lighting (SL) account, you must provide AEP with 90 days notice that you intend to switch to a new supplier.

P. Messages--provides important information about your account, such as where to obtain electric choice information; also will provide supplier contact information if you have selected a supplier other than the utility and have the AEP-consolidated billing option.

HOW TO CALCULATE YOUR INDIVIDUAL PRICE TO COMPARE

Individual Price to Compare does not appear on the bills of commercial and industrial customers who currently receive service under the GS-2, GS-3, GS-4 or IRP tariffs. Price to Compare is the price for generation and transmission services only and is the figure that you will want to compare with the offers you receive from competitive electricity suppliers.

Individual prices to compare vary according to the usage characteristics at a particular facility. They also will vary at a single location according to how electricity was used during that particular billing period.

You can calculate the Price to Compare for your particular facility by following these steps:

- 1) Add the charges for the line items of Transmission and Generation services (you can find this information in the "Current AEP Charges" section of your bill, items **G** and **H** from the reverse side).
- 2) Divide that sum by the total number of kilowatthours used during the billing period (you can find this information on your bill under "Usage" and "Metered Usage," item **M**).
- 3) You now have your Price to Compare for this particular facility for this billing period.