

Website Access Agreement

I, _____, the administrator for _____, acknowledge that I am being granted access to the AEP CR Self Service Application Website in order to receive certain information from AEP Texas. I understand that access to this website is subject to the following conditions:

- Restricted access is being granted for business use only.
- Access is limited to authorized users only.
- The administrators at each Competitive Retailer have the ability to assign user ID's and passwords to selected individuals within their respective companies. The administrator is solely responsible for ensuring the confidentiality of user ID's and passwords and is responsible for monitoring access to the website by Competitive Retailer's employees. The administrator is also responsible for ensuring that the number of authorized users does not exceed the number designated by AEP Texas.
- User ID's and passwords are intended for use only by the authorized user. Any sharing of user ID's or passwords is prohibited and could result in revocation of access to the website.
- AEP Texas reserves the right to change any information on this website, including but not limited to revising and or deleting features or other information, without prior notice.
- AEP Texas will make commercially reasonable efforts to make the website available for access 7 days a week, 24 hours per day, except for unscheduled and scheduled downtime periods during which the site will be shut down for the purpose of system upgrades, maintenance and backup procedures.
- I acknowledge and agree that AEP Texas may in its sole discretion deny me access should AEP Texas believe that I have violated any of the terms of use. Upon termination of my access to the site, I must cease all access to and use of the website through any means.
- While AEP Texas uses reasonable efforts to include accurate and up-to-date information on its web site, AEP Texas makes no warranties or representations as to the accuracy of the information. AEP Texas assumes no liability or responsibility for any errors or omissions in the content of the website. ALL INFORMATION ON THE WEBSITE IS PROVIDED "AS IS", WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, THE

IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL AEP OR ANY OF ITS SUBSIDIARIES BE LIABLE FOR ANY DAMAGES WHATSOEVER, INCLUDING SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES OR DAMAGES FOR LOSS OF PROFITS, REVENUE, USE, OR DATA AS A RESULT OF CLAIMS, WHETHER BROUGHT IN CONTRACT OR TORT, ARISING OUT OF OR CONNECTED WITH ANY AEP WEBSITE OR THE USE OR RELIANCE UPON ANY INFORMATION CONTAINED IN OR ACCESSED FROM ANY AEP WEBSITE.

By signing below, I acknowledge that I have read, understand and agree to the above conditions.

Name: _____

Company: _____

Date: _____

Return completed form to: Melinda Earnest

By email:
mdearnest@aep.com

By Fax:
(361) 881-5770

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